



C&M Aquatic Centre

APRIL 2021 NEWSLETTER

WHAT'S HAPPENING AT C&M AQUATIC CENTRE

- **Term 2 2021**
Starts Monday 19th April & ends Saturday 26th June
(10 week Term)
- **Race Night Returns Term 2**
Friday 30th April. Arrive at 6.45pm, races commence at 7pm
- **Royal Life Swim Teacher Course**
Tuesday 5th May
- **Safety Week**
Monday 17th May to Saturday 22nd May

RACE NIGHT IS BACK!



Friday 30th April

Time: Arrive 6:45pm for a 7.00pm start. Concludes approximately 8pm.

Cost: \$3.00 per competitor for 2 races

Races: Freestyle & Backstroke

Friday Night races will be held MONTHLY for all students enrolled in Levels Fish, Dolphin, Marlin, Bronze & Silver Squads at C&M Aquatic Centre. Students are introduced to a friendly race environment to prepare them for their school swimming carnivals.

Students earn points for entering the race, completing the race, increasing their distance and beating their personal best time. Student's race times are updated after each race night can be viewed on the C&M Aquatic Centre Customer Portal.

A Presentation Night will be held at the end of the year to acknowledge students efforts throughout the year.

All students currently enrolled in Fish, Dolphin, Marlin, Bronze & Silver Squad levels are encouraged to participate.

Entry fee \$3.00 per student competing.

Haven't attended before? Not to worry, our staff on the night are there to guide you.

WEEK 5 - SAFETY WEEK Monday 17th May to Saturday 22nd May

To prevent drowning we conduct a safety based lesson during Week 5 of every Term to provide skills to our students to be SAFER, STRONGER SWIMMERS.

What you need to bring:

- Swimming Cap
- Light summer clothing or Pyjamas (to wear over your swimwear)
- Bag for wet clothing



CHANGES TO CLASS TEACHERS

C&M Aquatic Centre will aim to have consistency with having the same teacher for your child's lessons, however this cannot be guaranteed. Teachers may change without notice.

We will endeavour to avoid disruption with your child's learning should this change occur.

MORNING SQUADS

Reach your competitive side!

Start your morning feeling energized with a morning SWIM!

The following classes are available on a Tuesday or Thursday morning.

Silver Squad	6:00am - 7:15am
Bronze Squad	6:15am - 7:15am
Marlin	6:15am - 7:00am

A morning swim is proven to increase mental acuity, kick start's your metabolism, release tension, stress & anxiety, and vitalize you for the day ahead.

Speak with Reception for further information.

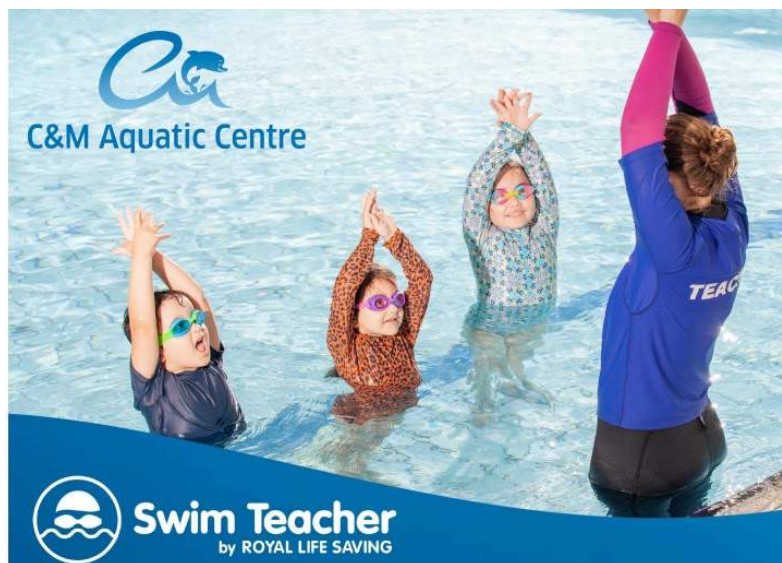


Wishing Coach Brendan all the best!

Join us in congratulating Coach Brendan on all his well deserved achievements as he says goodbye to C&M Aquatic Centre and moves on to further his swimming career.

We would like to thank Brendan for his continuous support here at C&M Aquatic Centre and would like to wish him well as he embarks on his new journey.

ROYAL LIFE SAVING TEACHER COURSE



Tuesday 5th May 2021 HERE at C&M Aquatic Centre!

Royal Life Saving is offering for a limited time **FEE FREE** courses to become a Swimming Instructor for those who are eligible.

For more information on how to become a swimming instructor or on how you could be eligible for this amazing offer please refer to our website [CLICK HERE](#)

🐣 CONGRATULATIONS TO OUR EASTER EGG GUESSING COMPETITION WINNERS 🐣



Green Basket - Jane Wills & Tommy for guessing the closest amount of 85 eggs (Exact amount was 86)

Pink Basket - Mariam Medlej & Liliana guessing the exact amount of 72 Eggs.

We hope you enjoyed your choccies!!!

**For your chances to win any future competitions
follow us on Facebook & Instagram**

C&M AQUATIC CENTRE CUSTOMER PORTAL

C&M Aquatic Centre's online Customer Portal allows our customers to:

- Contactless checking in to your lessons using your mobile phone
- View your child's progressions
- Cancel a session and book a make up session
(note make ups can only be booked one day in advance)
- Make changes to your personal details including direct debit information
- View past invoices

Don't forget to check in on your arrival for your class using Customer Portal's Check In QR code. Your child's attendance will be then be updated.

If you are unsure how to use our Customer Portal please see Reception for guidance. Please ensure you are checking in to your class as non attendance will result in cancellation of your booking.

Customers are also requested to scan the Service NSW QR Code on entry to C&M Aquatic Centre for contact tracing.

ACTIVE KIDS VOUCHERS 2021



As part of the NSW Government plan in helping kids get active, parents, guardians and carers of school enrolled children can apply for the Active Kids Program. The program provides two \$100 vouchers towards sport and active recreation costs each year.

Voucher 1 is valid January to December and Voucher 2 is valid July to December.

If you wish to use your Active Kids Voucher it must be presented to reception

staff or emailed to contact@cmaquaticcentre.com.au together with your child's date of birth.

To apply for your active kids voucher please click the link below.

<https://www.service.nsw.gov.au/transaction/apply-active-kids-voucher>

Terms and conditions:- One voucher per student, per term will only be accepted. The voucher cannot be redeemed for kiosk or merchandise purchases and can only be used for swimming lessons whilst you have an active booking.

SQUAD EQUIPMENT REMINDER

Please remember to bring your equipment with you for each lesson.

DOLPHIN

Flippers, Cap, Goggles, Kickboard & Drink Bottle

MARLIN / BRONZE / SILVER

Flippers, Cap, Goggles, Kickboard, Pool Buoy & Drink Bottle



NO VIDEOING ALLOWED

We ask all patrons to be respectful to our instructors and surrounding students for their right to privacy as they conduct their lessons.

As stated in our Terms & conditions there is strictly **NO VIDEOING** in the centre.

Photography is only permitted if the images are only of your child and that you have obtained consent from C&M Aquatic Centre staff.

If in doubt please see our Pool Deck Supervisors.

Parking Information

Carpark spaces are limited and tend to fill up quickly, off street parking is available.

Due to the safety of children we strongly suggest that you do not double park within our carpark.



IMPORTANT MESSAGES

If you or your child is sick?

The health of our customers, students and staff at C&M Aquatic Centre is our number one priority. We would like to remind parents that if you or your child is unwell, **NOT** to attend swimming lessons. Please notify the centre 2 hours prior to your child's lesson via text message to **0437 286 784** with your child's name, class, time and a reason for absence. [Refer to T&C's on our website for C&M Aquatic Centre makeup policy.](#)

Did you leave a voice message?

At times we do receive a higher number of incoming calls and may not be able to answer your call, if you leave a brief message with your name, contact number and a reason for your call we will ring you back ASAP.

I want to cancel my swimming lessons?

As all bookings at C&M Aquatic Centre are perpetual, they do not have an end date. It is the customers responsibility to provide a Cancellation Form to stop your

swimming lessons. **A Cancellation Form MUST be submitted in order for your booking to be cancelled and to stop future direct debit payments.**

[To download a cancellation form from our website click here.](#)

Has your contact information changed?

Communication to customers is by Email or phone. If either of these details change please see Reception so we can update your details. Personal information (except email address) can be updated via your Customer Portal.

Do you have a Hotmail address?

If you have a hotmail email address and are not receiving our emails please add C&M Aquatic Centre noreply+main@ud.io to your safe contacts.